

GOTOCONNECT + MICROSOFT TEAMS

Your calls live where your team works

GoToConnect uses Call2Teams* to integrate seamlessly with Microsoft Teams using the Direct Routing capability, enabling quick and easy communications with internal and external stakeholders.

WHY GOTOCONNECT FOR MS TEAMS CLIENTS?



Reliable

GoToConnect tens of thousands of businesses worldwide each month, all with 99.99% uptime and clear audio. If Teams is experiencing an outage, GoToConnect desktop and mobile applications can act as a secondary option to ensure your teams connectivity and calls are not disrupted until Teams is back online. Plus, the integration is built on an enterprise-grade, high-availability infrastructure that runs on Microsoft Azure.



Full Business PBX Capabilities & Contact Center Options

A full set of rich functionality and capabilities provided, with options to add Contact Center real-time reporting and additional enhancements as needed.



Supportive

Get faster resolve times and human responses with our highly-skilled, inhouse staff. There's no need to upgrade to a premium plan to access our customer support.



Affordable

Our pricing is simple and all-inclusive with no hidden costs.

INTEGRATE GOTOCONNECT WITH MS TEAMS

GoToConnect's integration via Call2Teams lets you make and receive calls without disrupting your workflow in Microsoft Teams.

NO

additional software or hardware required.

Add Teams users like a new phone and keep all your desk phones as they are. You can even use it on your mobile with no VPNs to manage.

NO

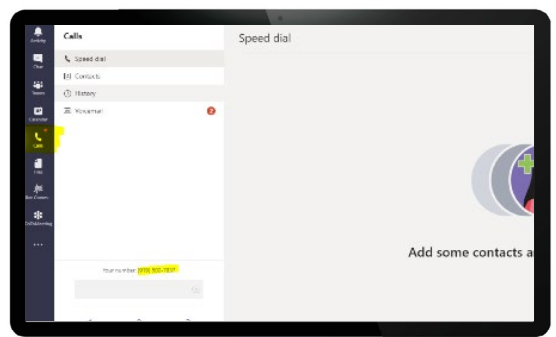
special configuration of GoToConnect.

Keep your custom configuration, integrations, call-center and compliance features as they are today.

NO

up-front cost

Don't worry about the cost. The Call2Teams integration is a pay-as-you-go, monthly subscription with no minimum user count required.



RELIABLE, SECURE COMMUNICATIONS WITH A SOLUTION YOU CAN TRUST

GoToConnect delivers the professionalism your customers expect while giving you the tools to communicate effectively from anywhere.

*Requires a paid Call2Teams subscription.

Interested? Get in touch!